

# **Nederland Farmers Market**

## **Vendor Code of Conduct**

The Nederland Farmers Market (NFM) is a community-focused, zero-waste market created to support local farmers, artisans, food producers, and small businesses while increasing access to fresh, locally produced food for all. Our Market is a place to connect, share stories, and celebrate local food, creativity, and community. All vendors play an important role in creating a positive, safe, and welcoming experience.

Vendors are expected to treat customers, fellow vendors, Market staff, volunteers, and community members with kindness and respect at all times. We value cooperation and open communication. Harassment, discrimination, aggressive behavior, or conduct that disrupts the friendly and peaceful operation of the Market will not be tolerated. If concerns arise, vendors should bring them to the Market Manager rather than addressing them directly with other vendors.

All vendors must follow applicable local, state, and federal laws related to their products and businesses. Required permits, licenses, certifications, insurance, and health approvals must be current and visibly displayed at the booth. Vendors are responsible for the safety, quality, labeling, and accurate representation of all products they offer for sale.

The Nederland Farmers Market is a producer-only market. Vendors must be the makers, growers, or producers of all items sold, including those offered through approved cooperative arrangements. Reselling mass-produced or commercially sourced products is not allowed. Vendors may only sell products that have been approved through their Market application and meet the Market's standards for local production.

Vendors are asked to arrive on time, complete setup by Market opening, and stay open until the Market officially closes. Early breakdown or early vehicle access is not permitted for safety reasons. Booth spaces should be kept clean, organized, and professional in appearance. Vendors must clearly display prices, business name, and business location. All tents, canopies, and displays must be properly secured with appropriate weights to ensure everyone's safety, especially given Nederland's high winds.

The Market proudly operates as a Zero-Waste event. Vendors are responsible for planning ahead to ensure that all packaging, service ware, and sampling materials are recyclable or compostable. Vendors must collect and remove all waste generated at their booth and help support the Market's commitment to environmental stewardship.

Health and safety are a shared priority. Vendors must maintain clean, safe, and sanitary booth spaces and follow all health and food safety regulations, including those related to sampling and ready-to-eat foods. Any unsafe or unsanitary conditions must be addressed promptly. Accidents, injuries, or emergencies should be reported immediately to the Market Manager and emergency services when appropriate.

The use of tobacco products, illegal substances, or unauthorized alcohol is not permitted during regular Market events. Alcohol consumption is allowed only during approved festival markets and only within designated areas. Vendors who appear impaired may be asked to leave for the safety of everyone at the Market.

Dogs are welcome but must remain leashed at all times. Vendors are responsible for supervising children accompanying them and ensuring they do not create safety concerns or disrupt Market operations.

Vendors must accurately report gross sales and submit required Market sales fees at the end of each Market Day. Vendors participating in SNAP and Double Up Food Bucks programs are expected to follow program guidelines and handle all SNAP and DUFEB transactions carefully and accurately. These programs are vital to our mission of increasing food access, and vendor cooperation is greatly appreciated.

Vendors are asked to follow all Market communication and cancellation policies and provide required notice if they are unable to attend a scheduled Market. Clear and timely communication helps the Market run smoothly and supports fairness for all vendors.

The Market Manager is available on Market Days to help answer questions, address concerns, and ensure Market policies are followed. When issues arise, the goal is always to work together toward a positive outcome. Violations of this Code of Conduct may result in warnings, fees, suspension, or removal from the Market, depending on the situation. Serious or repeated concerns may be reviewed by the Nederland Farmers Market Board.

By participating in the Nederland Farmers Market, vendors agree to follow this Code of Conduct, all Market rules and regulations, and any additional guidance provided by Market staff or the NFM Board. Thank you for being part of the Nederland Farmers Market and for helping create a vibrant, welcoming space for our community.

